

General Conditions for "purchase of a single service"

Unitas Rejser acts as an agent for the transport company or the hotel service to the customer.

The supplier is the customer's contracting party, and it is therefore the airline that is responsible for the correct implementation of the agreement. Unitas Rejser is only the intermediary of the service, and as a result, Unitas Rejser is not responsible for delays, cancellations, the supplier's bankruptcy, other breach or non-fulfillment of the agreement, entered into between the customer and the supplier. For sailing, reference is made to the Athens Convention.

The journey is not covered by the Package Travel Act.

We would like to draw your attention to the fact that you are responsible for ensuring that all travel documents and vaccinations are in order. This applies to visas (including transit visas), the validity of the passport and the content of stamps.

We also ask that you check that the name on the itinerary matches the name in the passport, and that travel times correspond to the airline tickets. Unitas Rejser should be contacted immediately in case of disagreements.

Several countries require that one's passport be valid for at least 6 months after your return travel date.

A minor travelling without a parent or guardian may be refused entry into certain countries. Some countries do not allow minors to enter unless accompanied by their parent or guardian, or without a written statement that the minor may travel alone or in the company of a named adult. If you are in doubt about travel formalities, please contact the relevant authorities, the Ministry of Foreign Affairs (www.um.dk) or Unitas Rejser. Visa forms are available at the relevant embassy.

Payment for the trip can be made by credit or debit card, or bank transfer and with payment you confirm that the information on the invoice is correct and that you accept our terms and conditions. Once payment is registered, tickets are issued and sent.

If you have not received travel documents 10 days prior to your departure, please contact Unitas Rejser.

Tickets are non-refundable. Nor can changes be made to route, departure dates, names, airline, etc.

Be aware that there may be departure taxes that must be paid locally.

The rules for importing animal products into the EU, according to Commission Regulation (EU) no. 206 from 2009, appear in Annex IIIa, IIIb and IV at https://food.ec.europa.eu/animals/animal-products-movements/personal-imports_en.

We recommend that you take out cancellation insurance, in case of illness (must be taken out when booking the trip) and travel insurance through Unitas Rejser.

During the actual journey, the supplier must be contacted. In an emergency, Unitas Rejser can be contacted on our emergency number (fee charged).

Special scheme for travel agencies regarding sales tax. Travel agencies are subject to the 'Special Scheme for Travel Agencies regarding Sales Tax', which means that sales tax may not be specified separately, and that sales tax can not be deducted.