

Package Tours

This trip is subject to Unitas Reiser's 'General Terms and Conditions' regarding package tours, which, it is assumed, the participants are familiar with.

The conditions can be read here <https://unitasreiser.no/uniconta/NO-General-Terms-2018-Unitas-Reiser-ENG-version>

We request that you check the names that appear on this invoice, under participants names, correspond to the full name in your passport. Furthermore, when you pay the deposit amount, you are informed that you are confirming that the information on this invoice is correct.

Please note that final meeting and departure times appear on the travel documents, which are sent approximately 10-14 days prior to departure.

A minor travelling without a parent or guardian may be refused entry to certain countries. Some countries do not allow minors to enter unless accompanied by their parent or guardian, or without a written statement that the minor may travel alone in the company of a named adult.

If you are in doubt about travel formalities, please contact the relevant authorities, the Ministry of Foreign Affairs (www.regjeringen.no/UD) or Unitas Reiser.

The rules for importing animal products into the EU, according to Commission Regulation (EU) no. 206 from 2009, appear in Annex IIIa, IIIb and IV at https://food.ec.europa.eu/animals/animal-products-movements/personal-imports_en.

We recommend that you take out cancellation insurance, in case of illness (must be taken out when booking the trip) and travel insurance through Unitas Reiser. [Gouda avbestillingsforsikring](#)

Foreign nationals, including those with a Danish Refugee or foreign passport, are encouraged to seek information at an embassy or consulate for the country they wish to visit.

Travel agencies are subject to the 'Special Scheme for Travel Agencies regarding Sales Tax', which means that sales tax may not be specified separately, and that sales tax cannot be deducted.

If a defect is ascertained after the tour has started – under way or at the destination – the traveler must immediately after the ascertainment complain about the defect to the tour operator, its representative at the destination or to the sub-supplier to which the defect is related.

If the representative or sub-supplier of the tour operator cannot or will not remedy or in the traveler's view does not remedy satisfactorily, the traveler must immediately complain directly to us at our emergency phone: +4722231230 (#1 for Humanitarian organizations or #2 for Group Travel)

The traveler must ensure that the complaint is registered by the employees and/or sub-suppliers of the tour operator at the place for example through a note in a hotel book or other written form. In addition, the traveler should ensure to obtain a receipt for the complaint.

If the traveler fails to make a complaint as described above, it will have consequences for the traveler's right to subsequently rely on the defect and obtaining any compensation.

You can find the contact information for our agent, carrier or hotel in the tour guide letter or on your voucher, which is sent to you shortly before departure.